IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Eric Berg; Krishna Kilambi

Assignee: Siebel Systems, Inc.

Title: Method and Apparatus to Facilitate Development of a Customer-Specific

Business Process Model

Application No.: 10/602,260 Filing Date: June 23, 2003

Examiner: William V. Saindon Group Art Unit: 3623

Docket No.: OIC0050US Confirmation 1943

No.

Austin, Texas September 25, 2008

MAIL STOP AF COMMISSIONER FOR PATENTS P. O. BOX 1450 ALEXANDRIA, VA 22313-1450

RESPONSE TO FINAL OFFICE ACTION

Dear Sir:

This paper is responsive to the Office Action dated August 28, 2008, having a shortened statutory period expiring on November 28, 2008. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

No Amendments to the Specification or Drawings are presented in this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 13 of this paper.

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